

TOYOTA MOTOR EUROPE NV/SA

Toyota Parts Centre Europe  
Industrieterrein 11  
B-3290 Diest - Belgium  
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To whom it may concern:

18 November 2016

Dear Sirs,

Re: Toyota Spare Parts Distribution Centre in Diest, Belgium

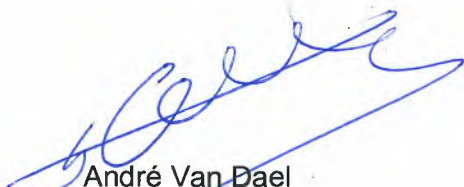
I undersigned, André Van Dael, am pleased to confirm my greatest satisfaction with the Sinus Slide joints manufactured by Hengelhoef Concrete Joints and installed in our Distribution Centre in Diest, Belgium in the year 2007.

These kinds of joints are an excellent solution for our heavily loaded and intensely trafficked aisle ways.

After 9 years of intense forklift traffic with small hard polyamide wheels the Sinus Slide joints are still in a perfect state.

The sinusoidal surface from steel and concrete ensures a shock free transfer between the floor slabs due to the continuous support of passing wheels. By neutralising the striking impact of the wheels, forklift drivers experience unprecedented comfort and any risk of damages to vehicle or to the floor slab is significantly reduced.

In comparison with other armoured straight joints or steel angles exposed to the same loads and traffic and in the same circumstances, the Sinus Slide joints are an efficient and sustainable improvement.

  
André Van Dael  
Facility Manager  
Toyota parts Center Europe



**State of the joints after 9 years of intense forklift traffic**